## **MEMORANDUM**

TO:

Consolidated Agency Chief Information Officers

FROM:

Doug Kasamis

Deputy Director BCCS

DATE:

December 29, 2008

SUBJECT:

Desktop Deployment Issue

As you are well aware, the recent downturn of the economy has negatively impacted fiscal resources for the State of Illinois. As a result the Comptroller's Office is experiencing difficulty in meeting obligations for products and services delivered to State of Illinois entities.

Subsequently, our desktop computer supplier (HP) temporarily suspended delivery of equipment. Two weeks ago BCCS was able to convince HP to again fulfill our requests. An order was submitted last week to fulfill all outstanding requests. With this in mind, requests for new desktop computers may incur longer than average turnaround for delivery.

In advance of possible service delays, BCCS apologizes and thanks you for your patience and understanding during this difficult period. If you have questions or concerns regarding a deployment, please contact <a href="Meyeria: Revin.Rademacher@illinois.gov">Kevin.Rademacher@illinois.gov</a> or <a href="Steve.Washko@illinois.gov">Steve.Washko@illinois.gov</a>.

Thank you.